



DURABLE MEDICAL EQUIPMENT (DME) BILLING

Your Medical Provider may recommend a Durable Medical Equipment (DME) product (brace, crutches, canes, walkers, etc.). Please take the time to read the following regarding the billing for this product.

If you are given a DME product at our office, you will be required to pay a deposit for the product at that time. This is not considered as payment in full. Unfortunately, we are unable to determine what your portion of responsibility is; your insurance company will determine what portion of our bill you owe. Most insurances will send you a statement (an Explanation of Benefits) telling you what they paid OrthoCincy, and what you owe us. You will then be billed from OrthoCincy for any portion your Insurance Company states is your responsibility. Your deposit you pay at the time you receive the product will be applied to the portion that is your responsibility and you will be billed for any remaining balance. Not all products are covered by your insurance. If you have questions regarding your benefits for a DME product, please contact your Insurance Company directly.

If you have any questions regarding this billing information, please request to speak to a member of our Billing Team during your visit.

Thank you for trusting us with your care!